



## OPENING AND SERVICE HALL TIMINGS - PRICE LIST 2023

We understand not everyone has attended a funeral, therefore to some a crematorium may feel a strange or an uncomfortable place. Should you wish to take the opportunity to visit and have a look around, or ask any questions of the team, then you are more than welcome.

### General opening times

<b>Office opening hours</b>	Monday - Friday	9am - 5pm	
<b>Service hall times</b>	Monday - Friday	9.30am – 4:45pm	
	Saturday	9am – 11:30am	
	Sunday/Bank holiday	No service available	
<b>Garden of remembrance access</b>	Monday - Friday	April - September	9am - 6pm
		October - March	9am - 4.30pm
	Weekend/Bank holiday		9am - 4pm

### Service hall times and prices

The timed appointment slots stated below must include complete entry and exit of a congregation along with the internal preparation and set-up of the Service hall. Service hall times can be extended by prior agreement and at additional cost.

<b>Monday - Friday</b>	
Standard fee attended service 45 minute appointment slot (Service times approximately 30 minutes)	10am, 10:45am, 11:30am, 12:15pm, 1pm, 1:45pm, 2:30pm, and 3:15pm, 4pm and 4:45pm <b>Times thereafter by agreement and price on application</b>
Reduced fee attended service 30 minute appointment slot (Service times approximately 20 minutes)	8:30am, 9am and 9:30am
Unattended service (no attendance on site) 15 minute appointment slot	8.30am, 8.45am, 9am and 9.15am
<b>Saturday</b>	
Standard fee attended service 45 minute appointment slot	10am, 10.45am and 11.30am <b>Times thereafter by agreement and price on application</b>
Reduced fee attended service 30 minute appointment slot	9am and 9.30am
<b>Sunday and Bank holidays</b>	
	No service available

## Service hall times and prices (continued)

		Total cost (inc VAT)
<b>Monday - Friday</b>	Standard fee attended service	£995
	Reduced fee attended service	£780
	Unattended service	£450
	Infant/Child (under the age of 18) 30 or 45 minutes <b>*This cost is covered by the child funeral fund*</b>	£250
	5:30pm onwards, dependent on time	POA
<b>Saturday</b>	Standard fee attended service	£1,495
	Reduced fee attended service	£1,170
	Infant/Child (under the age of 18) 30/45 minute slot	£500
<b>Bank holiday</b>	Standard fee attended service	£1,990
	Reduced fee attended service	£1,560
	Infant/Child (under the age of 18) 30/45 minute slot	£995

## Cremation fees

The cremation fee, whether a full or committal only service, includes the following:-

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at East Devon Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of cremated remains for removal or scattering
- Provisional of a biodegradable cardboard urn and temporary storage of cremated remains for up to 3 months
- Provision of a certified cremation certification for cremated remains disposal
- Scattering of cremated remains in a specially designated area of our meadow
- Availability of a book of remembrance and room
- Full information and guidance on the various forms of memorials and memorialisation associated with cremated remains on which we will contact you on following the cremation.

## Supplementary fees on the above

Additional service time		
(Monday – Friday 8:30am –and 9am only)	30 minute appointment slot	£390
(Monday – Friday 10am – 4.45pm)	45 minute appointment slot	£495
Saturday	30 minute appointment slot	£585
Saturday	45 minute appointment slot	£745
Double funeral with two deceased in a single service time		£495

## Associated fees

Memorial service or service only (Monday - Friday 10am - 4.45pm)	£495
Memorial service at other times	£745

## Cremated remains fees

Provision of a boxed cardboard urn	Free of charge
Certified copy of the Certificate of Cremation	Free of charge
Temporary deposit of cremated remains for up to 3 months	Free of charge
Scattering cremated remains from The Oaks Havant Crematorium	Free of charge
Scattering cremated remains from another crematorium	£75
Appointments made outside of normal working hours	£125
Dispatch of cremated remains via a secure carrier	POA
To split cremated remains into further boxed cardboard urns with additional Certificate of Cremation (per urn)	£20
<b><i>Please note funeral directors may charge for the collection/delivery of cremated remains</i></b>	

## Audio, visual & music service fees

<b>Wesley Media System</b>	<b>Total cost (inc VAT)</b>
Provision and use of all music via the Wesley Media System	<b>Free of charge</b>
Provision and use of multi-media screens	<b>Free of charge</b>
<b>Visual options</b>	
Holding picture throughout funeral service	<b>Free of charge</b>
<ul style="list-style-type: none"> <li>Flag/landscape from the library</li> </ul>	<b>£27</b>
<ul style="list-style-type: none"> <li>Personal/bespoke (not as part of a visual life tribute)</li> </ul>	<b>£24</b>
Visual life tribute set up fee	<b>£24</b>
Slideshow (no music) - 25 images (maximum)	<b>£46</b>
<ul style="list-style-type: none"> <li>For every additional 25 images</li> </ul>	<b>£25</b>
Slideshow (with music) - 25 images (maximum)	<b>£90</b>
<ul style="list-style-type: none"> <li>For every additional 25 images</li> </ul>	<b>£25</b>
<b>Holding images should be incorporated within the 25 image allowance selected</b>	
Visual life tribute alteration fee after 48 hour deadline has passed <i>(at cost to Wesley Media)</i>	<b>£90</b>
Visual life tribute per family video file or downloadable MP4 video file	<b>£22</b>
Copy of visual life tribute on an a DVD/USB (including delivery)	<b>£54</b>
Urgent Service – orders for Tributes received after 48hr cut-off period <i>(will be subject to an additional fee)</i>	<b>£95</b>
<b>Recording options</b>	
Video recording of the funeral service	
<ul style="list-style-type: none"> <li>Downloadable MP4 video file</li> </ul>	<b>£36</b>
<ul style="list-style-type: none"> <li>Downloadable MP4 video file including visual tribute</li> </ul>	<b>£54</b>
Recording on DVD or USB (including delivery)	<b>£75</b>
Recording on DVD or USB with visual life tribute (including delivery)	<b>£85</b>
<b>Webcast options</b>	
Provide a live webcast (includes a 7 day on demand view) of the funeral service	<b>£90</b>
<b>Organ</b>	
Private use of the digital piano/organ	<b>£30</b>
Provision of digital organ and organist	<b>£70</b>

## Memorialisation

There are a range of various memorial options available i.e. book of remembrance, memorial orbs, memorial plaques etc these will be an additional cost, prices on application.

**All prices include VAT and are applicable for all services received from Monday 30 January 2023. Prices for memorials are available with a separate brochure. We welcome pre-funeral at all times please contact us for more information.**